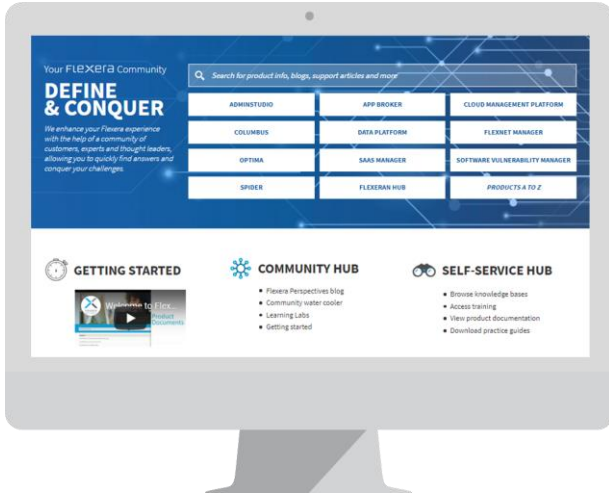


FLEXERA Community Overview



Step 1

Visit community.flexera.com to begin

If New Username is needed click [here](#) to create

Step 2

From the homepage, navigate and select your products

This is the place where you can post technical questions on anything related to your specific product and get answers from experts across our organization.

On the right hand side you will see a host of resources.

1. Product Resources
2. Self-Service HUB
3. Community HUB

FLEXNET MANAGER FORUM

POST A QUESTION

Enterprise Location Description Field - How to auto populate?

0 2 11

Hi Everyone, Does anyone know if the description field can be auto populated? With over 700+ locations I would be reduced to tears doing it manually. I wish to put the location postcode in this field to give us the ability to cross reference other systems...

by alan_pentland | Flexera beginner | May 01, 2019

Selective Access - Management View Index

0 0 5

Hi All - Question on the "Management View Index" Section of the FNMS suite. Is there a way to give a user selective access to only one management view index? I have a view set based on a search from 'installed apps', and the idea is to give a user the...

by johnksilverwood | Flexera beginner | May 01, 2019

IBM License Consumption

1 7 74

I have several IBM PVU licenses that are consuming on BOTH my Prod License and my Non-Prod license causing me to have to manually calculate actual consumption. I have allocated to the correct non production license but the issue remains. Either consu...

by shelby_day | Occasional contributor | May 01, 2019

Inventory of network shares fails after policy update

0 0 1

Hi, we want to inventory network shares for some non-Windows devices and used our mgsconfig tool to

PART OF
TECHNOLOGY SPEND
OPTIMIZATION

PRODUCT RESOURCES

Release notes
Download Products and Licenses
Download and Licensing Instructions
Product Documentation
End-of-Life
System Status Dashboard

SELF-SERVICE HUB

Browse knowledge bases
Access training
View product documentation
Download practice guides

COMMUNITY HUB

Flexera Perspectives blog
Water cooler forum
Learning Labs
Getting started in the community

Definition of Resources

Product Resources

PDF reference documents on a number of topics like adapters, schema references, best practice guide and more.

Self-Service Hub

Browse Knowledge bases – product specific knowledge base articles.

Access Training – access our in depth training courses, there are videos and accompanying documentation to go along with it.

View Product Documentation – this is a duplicate link for documentation under specific product category.

Download Practice Guides – vital best practices guides for the main publishers Microsoft, Oracle, IBM, VMWare and SAP.

Community Hub

Flexera Perspectives Blog – our authors will be adding interesting topics such as a product update or a unique perspective from one of our authors on some topic related to SAM.

Water Cooler Forum – if you see any bugs or want to ask for any features/enhancements that you think you'd find helpful within Community site itself, please feel free to submit your ideas here.

Learning Labs - These are educational webinars that we offer.

Getting Started in the Community – These are Community "How To" articles related to how you would navigate the community, most recently, it is particularly focused on the case management portion of Community (viewing all cases, filtering cases, etc.).

Support Contacts

We have an expert team of professionals available to answer questions and to assist you with technical issues with Flexera products. To contact Support for technical issues, please use our online system to log a case. In addition to our online submission system, you can contact Support using the following information.

AdminStudio Suite, App Broker, FlexNet Manager Platform and FlexNet Manager for Engineering Applications, and Workflow Manager

North America	Phone	(408) 969-5441 (United States Local) (877) 969-5441 (Toll-Free)
	Hours	8 AM to 6 PM PST, Monday through Friday
Europe	Phone	+44 (0) 870 873 6301 (United Kingdom)
	Hours	6 AM to 6 PM GMT, Monday through Friday
Asia/Pacific	Phone	+613 9895 2177 (Australia)
	Hours	9 AM to 5 PM AEST, Monday through Friday
	Phone	+81-3-5774-6254 (Japan)
	Hours	9:30 AM to 6 PM JST, Monday through Friday

Software Vulnerability Manager 2018, Software Vulnerability Manager Next and Software Vulnerability Research

North America	Phone	(888) 924-8265 (Toll-Free)
	Hours	8:30 AM to 5:00 PM CST, Monday through Friday
Europe	Phone	+45 7020 5144 (Denmark)
	Hours	8:30 AM to 4:30 PM CET, Monday through Friday

Data Platform (formerly BDNA Products)

North America	Phone	(866) 929-2362 (Toll Free)
	Hours	6:00 AM to 6:00 PM PST Monday through Friday
Europe	Hours	8:00 AM to 5:00 PM GMT Monday through Friday

Columbus, Spider (formerly Brainware Group)

Europe	Phone	+41 (0) 41 748 22 11 (Switzerland and International) +49 (0) 40 788 999-99 (Germany)
	Hours	9:00 AM to 12:00 PM and 1:30 PM to 5:00 PM CEST Monday through Friday