



FlexNet Manager Suite

Defect Report

Description: Recognition issues of Oracle Database Standard edition

Defect Introduced: November 20, 2015 – ARL #1927

Defect Resolved: December 11, 2015 – ARL #1981

Case #: FNMS-28898

Summary

An ARL update resulted in Oracle Database Standard Edition no longer being recognized correctly. Instead these installations were shown for the application Oracle Database unspecified.

Investigation / Analysis

With the publication of ARL #1927, evidence that had previously been linked to Oracle Database Standard edition was removed and linked to Oracle Database unspecified edition. This resulted in most of the application count for Oracle Database Standard edition being transferred to Oracle Database unspecified edition. The original evidence links were re-established in ARL #1981 and later releases.

Root Cause

This change was caused by a misunderstanding on the returned evidence for the Standard editions of Oracle Database. While the evidence for Oracle Database Enterprise edition includes the term "Enterprise", the evidence for Standard edition does not. While the evidence for the edition is contained in the incoming inventory file, it is not imported into FlexNet Manager Suite.

New testing of Oracle Database Standard edition has shown that the correct application recognition is occurring.

Resolution / Corrective Action

Installation of any ARL from #1981 or later contains the fixed application links. The next reconcile will update the application counts to the correct values.

Automated testing is being implemented to ensure that this mistake will be detected.